



July 26, 2016

Dear Mike,

We, here at GEAPS, cannot thank you enough for presenting at our INSPIRE leadership conference on the topic of communication. The conference was an absolute success and much of that success is due to the time you spent learning about and interacting with our members. Not only did you deliver an engaging presentation, but you chose to go above and beyond by sitting down and speaking with our members, taking one of the participants to breakfast and by attending our social event the evening following your presentation. Preparing for the conference with you was a pleasure; your timeliness was much appreciated and it was clear that you researched our industry in order to make your material applicable to GEAPS members.

The grain industry is unique in its demographics and culture, and the members of our association are an unruly bunch to say the least, but your ability to share pertinent and essential information with our group, in a way that connected to them, was incredible. The GEAPS staff heard nothing but compliments from the seventy five attendees of the conference, and each member seemed to note your stark ability to relate to everyone in an energetic and entertaining manner. It was apparent that you believe in the importance of what you teach, and we are confident that our members went back to their homes and offices with tangible tools that they were excited to implement.

Mike, again, we cannot thank you enough for being a part of INSPIRE 2016. We look forward to having another opportunity to work with you in the future.

Warmly,

Katya Morrell

Grain Elevator and Processing Society (GEAPS)
Professional Development Programs Support Leader

Julia Kloehn

Grain Elevator and Processing Society (GEAPS)
Operations and Component Relations Leader