

Mike Hourigan, CSP

Dear Mike:

Before thanking you for your presentations, allow me to describe the circumstances that preceded your hire. When the COO came into my office to request a speaker for her staff, I immediately realized that this would be a tough assignment. This was because the audience consisted of well-trained, high achievers who have "heard it all" and are probably practicing ideas that are presented in most trainings.

Fortunately, my research led me to our Pennsylvania Division, who recommended you highly. Due to the time constraints, I had no choice but to trust these recommendations and forego previewing the presentation in person.

I cannot tell you how pleased I am with the results of this decision. Your presentations were not only informative and entertaining but also highly relevant to a sophisticated audience.

I greatly appreciate all of your efforts on behalf of the American Cancer Society and look forward to future presentations. Thank you again and I wish you much success in future endeavors.

Sincerely,