



Re: Recommendation - Mike Hourigan

To whom it may concern:

I want to take a minute to tell you how wonderful Mike Hourigan's workshop is on "How To Deal With Just About Anyone, and What To Do If You Cannot". His demo tape did not do him justice. This was the first year we brought in an outside speaker. We made the right choice.

Mike was very energetic, positive, funny, and yet focused on conflict resolution. He was able to get his message across loud and clear. His ability to take the simplest or most complex conflict and reduce it to a manageable state is fabulous. Our group was really pumped after this workshop. On Friday, we had the open discussion part of our program where things can sometimes get a little heated. We had the opportunity to use the skills we learned on Wednesday from Mike and they worked beautifully!

I would highly recommend Mike to any organization seeking a way to teach people skills to their employees. You may certainly use me a reference if you feel the need.

Sincerely,

Pat Walls
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