



Mike Hourigan

Dear Mike,

Your keynote address "Communication is All of It" during SMART's Annual Meeting was an effective and inspiring opening that set the tone for one of SMART's most successful conventions in several years. The important information was presented in a spirited and fun filled forum that held the attention of everyone present.

The members rated this session "exceptional". You were well prepared and your hard work was apparent. Many thanks for your presentation and we look forward to bringing you back for an encore presentation.

Enclosed please find a check to reimburse your expenses.

Sincerely,

Bernard  
Executive Vice President