

# Membership with Measurable Results



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Dear Mike,

In the 8-years I have been involved in arranging seminar speakers for members of the Associated General Contractors of Illinois, your presentations on dealing with difficult people and stress were the best!

You gave us exactly what we were looking for - a compact and entertaining program, providing key pointers and memorable illustrations everyone could relate to and put into practice immediately, both at home and at work. You gained further respect by keeping to our time constraints, finishing up early on both days.

I heard nothing but sincere compliments from the 125 people who attended our Midwinter Seminar in Key West, Florida. You reflect true credit on that small group of speakers who have earned the distinction of "Certified Speaking Professional".

Very truly yours,

Executive Director

**The Associated General Contractors of Illinois**