December 14, 2022

Mr. Mike Hourigan 14316 Reese Blvd W, Suite B Huntersville, NC 28078

Dear Mike:

We appreciate you attending the ECSC Winter Conference in Greenville, South Carolina. It was wonderful getting to meet you and I hope you enjoyed your time with us. We have not hired many presenters who put as much time and effort into preparing remarks tailored to our group as you did. I know our members enjoyed speaking with you as part of the preparation.

We received the results of the evaluations, and you were one of the top ranked presenters during the 3-day conference. When staff was assessing the room, we noticed you maintained everyone's attention and attendees were engaged in the discussion. During these tough times with unexpected challenges, it's hard to get a positive reaction out of folks and you mastered it with the humor you incorporated into your message.

Thank you again for the hard work you put into preparing. If the opportunity arises, we would love to have you back. I hope you have a Merry Christmas!

Sincerely,

Caroline Robinson VP, Education & Events