

Telephone: (504) 273-3000 or (800) 837-6766 Fax: (504) 273-3650 or (800) 487-0210

Dear David:

The Seminar presented by Michael Hourigan was an educational, informative and enlightening experience for our Supervisors.

We will review all of the material presented at our next supervisor's meeting to make sure each person is implementing and utilizing your wonderful program.

We would like to thank Mike for his exciting presentation.

Thanks again!

Gwen Partridge and Supervisor's of Q.C. & R.