



Dear Mr. Hourigan,

Thank you for speaking about Change Management at our monthly **Visit Charlotte - Partners in Tourism** event. The audience was immediately engaged by your powerful, passionate and persuasive speaking style. Your ability to relate to the audience, which was made up of individuals from a variety of different professional backgrounds, was impressive. It was obvious you took the time to understand our audience and tailor a message that resonated. You were funny and engaging, and I believe everyone took away something they could implement in both their personal and professional lives.

We had very positive feedback from our Partners about the event, and many stated you were one of the best speakers we had this year.

Sincerely,

A handwritten signature in blue ink that reads "Brandy Larrick".

Brandy Larrick  
Director of Business Development & Tourism  
Visit Charlotte